

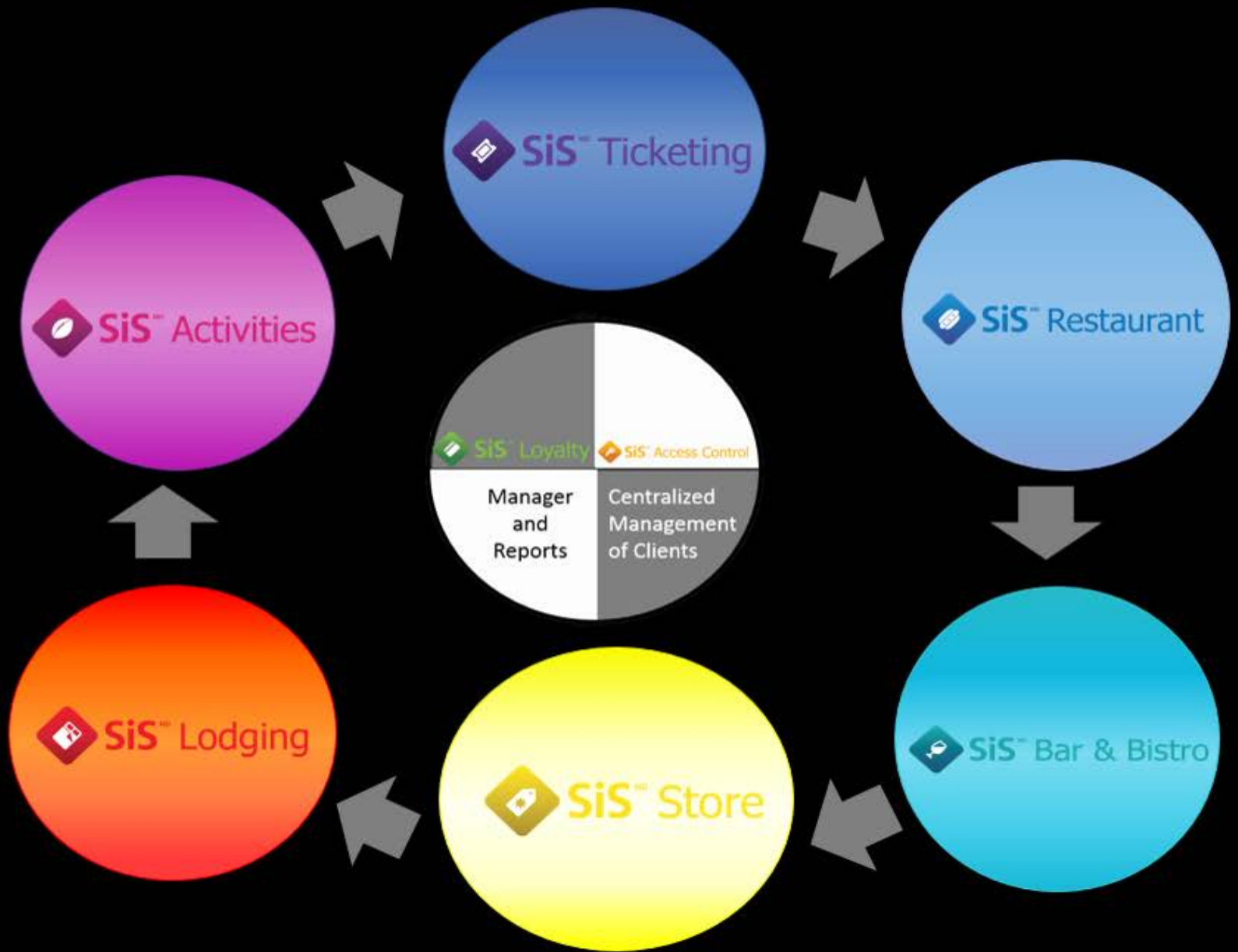


**SiS**<sup>TM</sup>

Integrated Software

Powered by  Dator

# SiS Summary



**SiS™ Activities**

**SiS™ Ticketing**

**SiS™ Restaurant**

**SiS™ Loyalty** **SiS™ Access Control**  
**Manager and Reports** **Centralized Management of Clients**

**SiS™ Lodging**

**SiS™ Store**

**SiS™ Bar & Bistro**



# Realtime Operations Management



## Business Intelligence Reports

- Statistics reports per capita and departments
- Costs & Revenues statistic reports
- Weather Conditions statistic reports
- Attendance Statistic Reports
- Reports of popularity, retention, performance, etc.

## Accounting & Accounts

- Integration with more than 20 accounting software (Sage, Acoma, Advantage, etc.)
- GL account management (income, expenses, discounts, etc.)
- Management of quotation, booking, prepayment, statement of account, billing, account receivable, payment, etc.

## Realtime Dashboard

- Realtime Costs & Revenues by department
- Comparison with previous years
- Realtime attendance by categories: season pass, school groups, activities, lodging, etc.

## Basic Options

- Multi-site with Head Office
- Multi-currency
- Tax management
- Electronic payment with Moneris USA (Vantiv), Moneris Canada, Global Payment, Chase Paymentech and Desjardins

## Human Resources

- Employee electronic management (timestamp)
- Shift Management
- Timesheet management
- Communications management and planning (monitor, lifeguard, guides, coach, etc.)



Access Control



Activities



Ticketing



Store



Restaurant



Loyalty



Lodging



Bar & Bistro



# B2C & B2B Point of Sale and Booking (On site / On line)



## Ticketing

- Express Ticketing (eticket, hotel, consignment, etc.)
- Ticket with numbered seat
- Round trip ticket
- Ticket Booking
- Any ticket format
- Groups Management (School / Corporation)
- Booking Calendar

## Restaurant

- Fast Food
- Table Service
- Tips Management
- Waiter Management
- Inventory Management
- Expenses Management
- Banquet
- Cost Price Management

## Bar & Bistro

- Fast Food
- Table Service
- Tips Management
- Waiter Management
- Inventory Management
- Expenses Management

## Store

- Sales of item
- Promotion
- Equipment Rental
- Locker Rental
- Format Management
- Inventory Management
- Order and Shipping
- Booking Calendar

## Lodging

- Booking
- Campground/Hotel/Motel
- Occupation Management
- Arrivals/Departures
- Room Rentals
- Inter-Module Packages
- Client Management
- Multifunction Calendar
- Integrated Billing
- Relaunch

## Activities

- Activity Reservation: group and private lessons, free activity, intramural activity with or without equipment reservation.
- Children Party's
- Day Camp
- All types of classes
- Inter-Modules Packages
- Clients Management
- Resource & Equipment booking
- Multifunction calendar, rental of plate, sub-plate, room
- Conflict management
- Advanced pricing
- Pricing integrated with Google Maps

## Loyalty

- Gift Card
- Preauthorized credit card
- Prepaid Card
- Points Card
- Token Card
- Membership Card
- Season Pass Card
- Clients Management
- Usage History
- Combo Card (Prepaid Card, Token Card, Season Pass, etc. on same card or wristband)
- Subscription
- Discount Card
- Guest management with a subscription
- Employee card

## Supply Chain

- Requirements
- Buyer
- Supplier Billing

## Access Control

- Turnstile Control
- Pocket PC Control
- Mobile (IOS, Android, Win)
- Pedestrian control
- Vehicle control
- Lockers Access
- Doors Access
- Rides Access

## Donations

- Donations Rounded (to the nearest dollar)
- Fixed or Variable Donations
- Printing of Donation receipt
- Donation suggestions on site and website after purchase

## API Integration

- API REST to connect with Third Party Solution
- Personalized WEB Interface
- Solution for easier development



Access Control



Activities



Ticketing



Store



Restaurant



Loyalty



Lodging



Bar & Bistro



# Improved Client Experience



## Self Service Kiosk

- Ticket Sales
- Season Pass and Passport
- Equipment Rental
- Activity Booking
- Packages with restaurant and store

## iPhone & Android

- Tickets Sales
- Season Pass and Passport
- Access Control
- Equipment Rental
- Activities
- Information and Loyalty

## Automatic Follow-up And Survey

- Promotions on Smartphone
- Survey Email and SMS after leaving the site
- Birthday Follow-up
- Activity Auto-Alert (to come)

## CRM Integration

- Dynamics CRM Integration (B2B)

## SMS Integration

- SMS Alerts for:
- Entrance Park: Welcome!
  - Follow-up
  - Promotions
  - Exit Park: Thanks!
  - Reminder

## eSignature

- Electronic signature for contract, invoice, waiver, etc.
- History in Client file
- Signature Pad

## eStore

- Ticket Sales
- Gift Card, Season Pass, etc.
- Children's party eBooking
- Day Camp eBooking
- Hotel eBooking
- Campground ebooking
- Activities ebooking, etc.
- School and Corpo ebooking
- Packages
- Online Waiver

## RFID

- Access Control
- Prepaid and Preauthorized Credit Cards for any purchase
- Locker & door opening
- Employee Card
- Equipment Rental
- Rebate

## Barcodes

- Access Control
- eTicket
- eSeason Pass
- Packages

## Biometrics

- Access Control
- eTicket
- eSeason Pass
- Packages
- Money at your fingertips!

## eInformation

- TV displays:
- Customer bookings with monitor
  - Rates
  - Weather and other information
  - Videos, PPTX, etc.
- TV screens management



- ASSQ Integration



- Management of Air Miles, Tuango, Groupon, Shopico discounts



- CAA Integration



Access Control



Activities



Ticketing



Store



Restaurant



Loyalty



Lodging



Bar & Bistro



# Report Example

## Attendance Statistical Report 3 years

As of Saturday, July 16, 2016, 23:59:59

(Includes pre-sales)	2016			Progression (%)		2015			2014		
	Sat, Jul 16	July	Year	2015	2014	Sat, Jul 16	July	Year	Sat, Jul 19	July	Year
Weather Weighting	7,0	7,4	7,6								
<b>SITE INCOME</b>											
Retail tickets	\$62 226,14	\$488 039,13	\$899 820,33			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
WEB and ticket passports (1st visit)	\$2 893,60	\$24 846,05	\$79 429,95	78,7		\$1 830,65	\$27 303,95	\$44 441,95	\$0,00	\$0,00	\$0,00
Other Tickets	\$0,00	\$0,00	\$0,00			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
Packages	\$3 890,00	\$31 847,00	\$45 677,00	243,8		\$544,95	\$8 589,45	\$13 286,40	\$0,00	\$0,00	\$0,00
Pre-sales	\$2 299,61	\$17 099,78	\$25 636,32	-0,7		\$794,50	\$18 908,86	\$25 816,66	\$0,00	\$0,00	\$0,00
Orders/Prepaid	\$372,40	\$4 287,95	\$16 982,80	-27,3		\$223,65	\$9 737,08	\$23 356,51	\$0,00	\$0,00	\$0,00
School Groups	\$0,00	\$29 174,00	\$102 312,00	-5,6		\$0,00	\$32 886,00	\$108 330,00	\$0,00	\$0,00	\$0,00
Corporate Groups	\$2 390,55	\$6 964,80	\$6 964,80	-60,3		(\$30,00)	\$14 191,03	\$17 530,78	\$0,00	\$0,00	\$0,00
Distributors Groups	\$0,00	\$0,00	\$34 230,99	21,5		\$0,00	\$0,00	\$28 263,22	\$0,00	\$0,00	\$0,00
Duo Passports	\$6 410,00	\$27 835,00	\$67 095,00	430,2		\$0,00	\$0,00	\$12 654,00	\$0,00	\$0,00	\$0,00
Par: Safari Passports	\$9 443,75	\$52 310,20	\$114 593,10			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
Subtotal:	\$9926,0500	\$682 403,91	\$1 392 842,29	408,9		\$3 363,75	\$111 616,37	\$273 679,52	\$0,00	\$0,00	\$0,00
Information kiosk (misc.)	\$566,00	\$4 368,62	\$9 255,16	5,1		\$127,49	\$4 587,20	\$8 806,54	\$0,00	\$0,00	\$0,00
Shops	\$5 628,47	\$61 841,80	\$121 939,40	-9,7		\$2 363,69	\$79 327,86	\$135 027,77	\$0,00	\$0,00	\$0,00
Restaurants	\$15 158,60	\$137 677,96	\$290 373,83	-17,9		\$6 655,38	\$193 807,42	\$353 572,45	\$0,00	\$0,00	\$0,00
Accommodation	\$0,00	\$0,00	\$0,00			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
Games & rides	\$723,64	\$15 532,97	\$22 377,09	-28,4		\$707,11	\$19 294,57	\$31 270,18	\$0,00	\$0,00	\$0,00
Cit cards	\$0,00	\$0,00	\$0,00			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
Animal food	\$332,68	\$2 841,94	\$10 826,34	68,2		\$1 015,44	\$1 661,25	\$6 438,40	\$0,00	\$0,00	\$0,00
Other Sales	\$0,00	\$0,00	(\$1 534,70)	-107,4		\$164,20	\$9 577,93	\$20 665,84	\$0,00	\$0,00	\$0,00
Subtotal:	\$22409,3900	\$222 263,29	\$453 237,12	-18,5		\$11 033,31	\$308 256,23	\$555 781,18	\$0,00	\$0,00	\$0,00
<b>TOTAL SITE INCOME:</b>	<b>\$112 335,44</b>	<b>\$904 667,20</b>	<b>\$1 846 079,41</b>	<b>122,6</b>		<b>\$14 397,06</b>	<b>\$4 19 822,60</b>	<b>\$829 460,70</b>	<b>\$0,00</b>	<b>\$0,00</b>	<b>\$0,00</b>
<b>SHOP</b>											
Billetterie	\$0,00	\$0,00	\$0,00	-100,0		\$0,37	\$3,97	(\$15,82)	\$0,00	\$0,00	\$0,00
Bistro du Lagon	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	\$0,04	\$0,07	\$0,00	\$0,00	\$0,00
Boutique de la Plage	\$827,17	\$9 066,39	\$13 246,45	-28,6		\$618,77	\$12 677,37	\$18 555,69	\$0,00	\$0,00	\$0,00
Boutique du Souk	\$4 801,30	\$52 775,41	\$108 692,95	-6,9		\$1 744,47	\$6 794,48	\$116 687,37	\$0,00	\$0,00	\$0,00
Crêmerie de la Plage	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	\$0,03	\$0,04	\$0,00	\$0,00	\$0,00
Explorateur	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	(\$0,01)	(\$0,07)	\$0,00	\$0,00	\$0,00
Jeux & manèges	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	\$0,02	\$0,02	\$0,00	\$0,00	\$0,00
Kilimandjaro	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	\$0,02	\$0,02	\$0,00	\$0,00	\$0,00
Kiosque Info	\$0,00	\$0,00	\$0,00	-100,0		\$0,09	(\$4,53)	\$0,73	\$0,00	\$0,00	\$0,00
Marketing	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	(\$143,56)	(\$200,31)	\$0,00	\$0,00	\$0,00
Oasis Aventure	\$0,00	\$0,00	\$0,00	-100,0		\$0,00	\$0,02	\$0,03	\$0,00	\$0,00	\$0,00
<b>RESTAURANT</b>											
Bec Sucre	\$0,00	\$0,00	\$0,00	-100,0		\$292,24	\$8 050,88	\$16 351,76	\$0,00	\$0,00	\$0,00
Bistro du Lagon	\$1 714,37	\$17 051,68	\$24 691,89	-35,0		\$1 015,01	\$25 072,02	\$37 970,49	\$0,00	\$0,00	\$0,00
Café Saham	\$666,66	\$6 765,73	\$15 647,93	-15,2		\$339,78	\$8 532,71	\$18 448,91	\$0,00	\$0,00	\$0,00
Crêmerie de la Plage	\$1 155,20	\$12 321,39	\$17 459,72	0,6		\$0,00	\$14 080,74	\$17 354,30	\$0,00	\$0,00	\$0,00
Distributrices	\$0,00	\$1 103,70	\$3 969,92	-22,8		\$0,00	\$2 991,47	\$5 140,59	\$0,00	\$0,00	\$0,00
Explorateur	\$2 646,23	\$28 307,14	\$61 800,05	-12,0		\$1 374,18	\$34 980,43	\$70 235,17	\$0,00	\$0,00	\$0,00
Filou fruits	\$333,83	\$3 880,94	\$10 676,51	7,1		\$174,82	\$5 999,11	\$9 972,13	\$0,00	\$0,00	\$0,00
Grill Serengeti	\$1 956,19	\$13 627,79	\$15 485,73	-33,7		\$0,00	\$16 374,02	\$23 341,29	\$0,00	\$0,00	\$0,00
Kilimandjaro	\$1 585,96	\$13 132,59	\$39 050,00	-1,4		\$822,20	\$16 852,56	\$39 588,73	\$0,00	\$0,00	\$0,00
Marketing	\$0,00	\$1 701,90	\$9 875,92	-21831,7		\$0,00	\$0,00	(\$45,44)	\$0,00	\$0,00	\$0,00
Oasis Aventure	\$548,60	\$2 686,57	\$4 263,82	-36,2		\$0,00	\$4 529,40	\$6 681,40	\$0,00	\$0,00	\$0,00
Pete	\$0,00	\$2 328,78	\$3 200,72	19,6		\$0,00	\$2 676,69	\$2 676,69	\$0,00	\$0,00	\$0,00
Resto de la Savane	\$4 551,57	\$36 891,25	\$84 108,11	-20,5		\$2 637,15	\$53 667,42	\$105 856,43	\$0,00	\$0,00	\$0,00
Resto Labyrinthe	\$0,00	\$143,51	\$143,51			\$0,00	\$0,00	\$0,00	\$0,00	\$0,00	\$0,00
<b>BUS AND VEHICLE TRAFIC</b>											
Buses	0	46	234	-2,9		0	60	241	0	0	0
Cars	1211	9127	19813	-18,4		461	12867	24290	0	0	0





# Report Example (cont'd)

TRAFIC										
Adultes	1410	10854	23038	1270,5	46	1127	1681	0	0	0
Adoles	70	652	1183	1665,7	2	38	67	0	0	0
Bambin	101	779	1772	772,9	6	122	203	0	0	0
Bébé	169	1344	3191		0	0	0	0	0	0
Billets non payants Adulte	71	543	4381	197,2	15	642	1474	0	0	0
Billets non payants Enfants	28	153	260	261,1	11	61	72	0	0	0
Enfants	690	5718	10487	1695,7	17	399	584	0	0	0
GR Corporatifs	102	469	945	13,0	8	673	836	0	0	0
GR SCO/CDJ/CP	0	2085	7303	-25,3	0	3032	9774	0	0	0
GR Distributeurs	0	0	3083	9,6	0	10	2814	0	0	0
Visite Passeport Duo Bromont	175	1588	2343		0	0	0	0	0	0
Visite Passeport Duo PS	525	3712	8825		0	0	0	0	0	0
Visite Passeport Parc Safari	186	379	400		0	0	0	0	0	0
Visite Passeport PS	245	3015	8039		0	0	0	0	0	0
<b>TOTAL TRAFIC:</b>	<b>3772</b>	<b>31291</b>	<b>75290</b>	<b>329,9</b>	<b>105</b>	<b>6104</b>	<b>17505</b>	<b>0</b>	<b>0</b>	<b>0</b>
\$ / Person	\$29,78	\$28,91	\$24,53	-48,2	\$137,11	\$68,79	\$47,38	\$0,00	\$0,00	\$0,00
\$ / Vehicle	\$92,76	\$99,12	\$93,18	172,9	\$31,23	\$32,63	\$34,15	\$0,00	\$0,00	\$0,00
\$ / Person Ticketing	\$23,84	\$21,81	\$18,51	18,4	\$32,04	\$18,29	\$15,63	\$0,00	\$0,00	\$0,00
\$ / Vehicle Ticketing	\$74,26	\$74,77	\$70,30	523,8	\$7,30	\$8,67	\$11,27	\$0,00	\$0,00	\$0,00
\$ / Person Restaurants	\$4,02	\$4,40	\$3,86	-80,9	\$63,38	\$31,75	\$20,30	\$0,00	\$0,00	\$0,00
\$ / Person Shop	\$1,49	\$1,98	\$1,62	-79,0	\$22,51	\$13,00	\$7,71	\$0,00	\$0,00	\$0,00
\$ / Person Games & Rides	\$0,19	\$0,50	\$0,30	-83,2	\$6,73	\$3,16	\$1,79	\$0,00	\$0,00	\$0,00
Number of persons per vehicle	3,11	3,43	3,8	427,8	0,23	0,47	0,72	0	0	0
WEB INCOME										
Retail tickets	\$3 143,80	\$28 565,75	\$101 177,45	70,4	\$1 324,30	\$29 751,22	\$58 694,38	\$0,00	\$0,00	\$0,00
Duo Passports	\$1 680,00	\$46 700,00	\$390 084,99	-11,5	\$625,50	\$30 363,50	\$440 703,50	\$0,00	\$0,00	\$0,00
Parc Safari Passports	\$790,00	\$22 638,90	\$175 969,20	8,8	\$271,90	\$8 516,50	\$161 666,85	\$0,00	\$0,00	\$0,00
Gift cards	\$0,00	\$1 005,65	\$6 965,65	25,2	\$0,00	\$2 260,00	\$5 564,90	\$0,00	\$0,00	\$0,00
<b>TOTAL WEB INCOME:</b>	<b>\$5 613,80</b>	<b>\$98 910,30</b>	<b>\$674 197,29</b>	<b>1,1</b>	<b>\$2 221,70</b>	<b>\$70 891,22</b>	<b>\$666 629,63</b>	<b>\$0,00</b>	<b>\$0,00</b>	<b>\$0,00</b>
INCOME GRAND TOTALS										
SITE	\$109 441,84	\$879 821,15	\$1 766 649,46	125,0	\$12 566,41	\$392 568,65	\$785 018,75	\$0,00	\$0,00	\$0,00
WEB	\$5 613,80	\$98 910,30	\$674 197,29	1,1	\$2 221,70	\$70 891,22	\$666 629,63	\$0,00	\$0,00	\$0,00
<b>INCOME GRAND TOTALS:</b>	<b>\$115 055,64</b>	<b>\$978 731,45</b>	<b>\$2 440 846,75</b>	<b>68,1</b>	<b>\$0,00</b>	<b>\$463 459,87</b>	<b>\$1 451 648,38</b>	<b>\$0,00</b>	<b>\$0,00</b>	<b>\$0,00</b>



**SiS**<sup>TM</sup>

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